

## Staffordshire Chambers' of Commerce – Employment. Skills and HR forum

'This forum is tasked with exchanging information on human resources, skills, education and training. Recent topics covered include the living wage, apprenticeship levy, and gender pay gap reporting. It also steers Chambers' representations on these matters and receives updates on developments in employment law.

Date of meeting	Friday 24th January 2025
Venue	Strategi Solutions, Newcastle under Lyme
Number of attendees	18 People
Agenda topics	Employer Brand – Strategi Solutions
	Overview on what an Employee Brand is, and why it is
	important for companies to take interest in.
	• The difference between an Employer Brand & Employee Brand
	Does your employee values feed into you brand
	<ul> <li>Internal communications/feedback – Feedback and insights, and the value of this.</li> </ul>
	Discussion on the negative impact if the values of a
	company, the employees don't recognise in the company actions.
	External portals such as Glassdoor, what impact that can
	have. How can impact people applying/turning up for
	interviews and how to manage
	Salary Guide Research – Hays
	Overview of Employment outlook
	Review of the skills shortages – and the impact
	Demands in recruitment and retention
	Use of AI in the workplace,
	Benefits – how they play a bigger part in the decision
	making of applicants, and what people are looking for.
	<ul> <li>New survey launched – if you don't feel that the</li> </ul>
	,
	results reflect your business and experiences, then it is
	essential to complete.
	<u>Tribunals</u>
	For everyone concerned, they have a huge impact this
	included:
	Individual making the claim
	Direct manager



- Witness/other members of a team
- CEO/CFO other SMT

Impacts the employee brand, and internal relationships Very few get to a court – and the true cost isn't just the fine. The Cost includes time and impact as well as external solicitors/HR support.

Cases can escalate quite quickly – but it all comes back to the systems you have in place, training records and processes being followed.

<u>Date/time of next Employment, Skills and HR forum</u>: Friday 2<sup>nd</sup> May 2025, 9AM to 11AM.

In person at Commerce House (STI 5BE) - <u>or</u> attend remotely through Teams

If you have any questions about our HR, Skills & Employment Forum please contact:

suzanne.quinn@staffordshirechambers.co.uk